

- Strictly limited number of seats to ensure maximum learning and experience for all delegates
- Thorough and customised program to address current market concerns
- ✓ Provision of a digital certificate to delegates at the end of the training

KEY BENEFITS OF ATTENDING

- UNDERSTAND the difference between leadership and management, and the role for each in a team
- KNOW the key principles to follow for better time management
- **UNDERSTAND** how to manage different personalities in your team
- HAVE an easy-to-use toolkit to learn individual motivations
- LEARN how to delegate effectively and successfully monitor performance in a way that maintains morale
- Confidently APPLY the 4 stages of team development
- OBTAIN strategies to use when dealing with difficult situations and tension in your team