

Root Cause Analysis for Business

Enhance the effectiveness of the problem-solving effort

20 - 21 May 2024

This is an **interactive Virtual Instructor-Led Training (VILT)**. Kindly ensure you have a working Webcam and Headset with Microphone.

KEY BENEFITS OF ATTENDING

- **APPLY** effective solutions to problems
- **PRACTICE** how to write a problem statement
- **BRAINSTORM** and **ORGANIZE** root causes into fishbone diagram
- **COLLECT** data and **OBSERVE** any issues that arise
- **CONSIDER** different techniques to analyze data
- **CREATE** charts and graphs using Excel to evaluate root cause of the problem and check for any improvements
- **COMMUNICATE** your progress to the upper management

- ✓ Strictly limited number of seats to ensure maximum learning and experience for all delegates
- ✓ Thorough and customised program to address current market concerns
- ✓ Provision of a digital certificate to delegates at the end of the training

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HRD Corp claimable programme



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