

Positive Communication for Top Management

Critical communication skills for senior management and board level

5 - 6 April 2023

This is an **interactive Virtual Instructor-Led Training (VILT)**.
Kindly ensure you have a working Webcam and
Headset with Microphone.

KEY BENEFITS OF ATTENDING

- **APPLY** positive communication strategies and techniques as a top manager
- **CAPITALIZE** on the power of positive communication
- **HEIGHTEN** levels of employee engagement and experience
- **MASTER** meaningful and value-added conversation with employees
- **IMPROVE** interpersonal skills as a senior manager
- **BUILD** mutually beneficial, collegial and trusting workplace relationships
- **DEMONSTRATE** active, attentive and empathic listening skills
- **ENHANCE** work team collaboration, cohesion and productivity
- **PROVIDE** constructive feedback to conversations
- **CUSTOMIZE** messages based on preferred interpersonal and communication styles