

- ✓ Strictly limited number of seats to ensure maximum learning and experience for all delegates
- ✓ Thorough and customised program to address current market concerns
- ✓ Provision of a digital certificate to participants at the end of the training

KEY BENEFITS OF ATTENDING

- ASSESS your communication skills, including verbal, non-verbal and listening skills
- OPTIMIZE the delivery of key messages to the organization's key stakeholders
- NURTURE relationships with stakeholders
- INFLUENCE managers and staff to take action to improve organisational performance
- ANALYZE, EVALUATE, and UTILIZE different communication channels to satisfy diverse needs
- MONITOR the effectiveness of communications and INITIATE improvements